

There and Back — Air passengers frustrated

By: Cailin McGough

Frederick News Post Reporter

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Gas prices aren't the only thing keeping would-be travelers closer to home.

A study from the Travel Industry Association found that Americans took 41 million fewer flights over the past year because of "immense frustration" with the air travel "process" -- including cancellations, delays and security screenings.

TIA believes people may be choosing other means of transportation when taking shorter trips, signaling a change in travelers' behaviors.

Interestingly enough, it just so happens that the American Bus Association is distributing this information to media outlets.

The release includes this quote from American Bus Association President and CEO Peter J. Pantuso: "Travelers still have the power of choice, even if flying can make them feel powerless. They can choose to take their business to a competitor. Give motorcoaches a chance to earn your business through old-fashioned customer service."

C'mon, give 'em a chance.

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