



NTSB National Transportation Safety Board

Bus Industry
Safety Council

Thoughts on Enhancing Bus Safety

BWI Marriott
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Safety Management System

- Safety Policy
- Safety Risk Management
- Safety Assurance
- Safety Promotion

Changes to Safety Culture

Reactive & forensic

- Whack-a-mole management
- Crisis safety management
- Silos of knowledge
- Data is collected

Risk-based & predictive

- Risk management
- Change management
- Data analysis and information sharing
- Data answers questions

Changes to Safety Culture

Reactive & forensic

- “Off with their heads”
- Safety organization responsible for safety
- Regulator is dictatorial and despised
- Safety expected by regulations

Risk-based & predictive

- Just culture
- Everyone responsible for safety
- Regulator is collaborative and respected
- Safety enhanced via voluntary initiatives



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